



Welcome

Welcome to this week's newsletter

Health Care Supply Association Annual Survey 2008

Thank you to all members who completed the 2008 Annual Survey. The results are currently being collated and reviewed, and the announcement of the lucky prize winners will follow shortly.

News

Patients praise 'excellent service'

Patients who have undergone a hip or knee replacement at West Suffolk Hospital have praised a unique programme which has halved the time they spend in hospital. [More...](#)

Scottish Government funds health research

Funding of £4m is being made available by the Scottish Government to help health professionals better understand life-threatening diseases, explore new treatments and technology and evaluate health services. [More...](#)

Planning application received for new Cromer Hospital

A planning application for a new £26m hospital in Cromer has been submitted to North Norfolk District Council's planners. [More...](#)

New cleaning contract at Cannock Chase Hospital

Medirest will continue to provide housekeeping services for the next three years at Cannock Chase Hospital after successfully bidding for a new contract. [More...](#)

Coventry closer to new health services

A decision is expected soon on who will provide three new NHS health services in Coventry. [More...](#)

News can be read at: <http://www.healthcaresupply.org.uk>

This Week's Reports

[Update on the reform of the NHS and social care complaints systems](#)

This letter explains that from 1 April 2009, a single complaints system will cover all health and adult social care services in England.

[Inspections of cleanliness and infection control: how well are acute trusts following the hygiene code?](#)

This publication describes findings from 51 inspections of acute NHS trusts (about 30% of the acute sector) to assess their performance regarding cleanliness and infection control.

New provider profiles on NHS Choices

This letter confirms that the new provider profile pages for hospital trusts are now live on NHS Choices.

Reports can be found at:

<http://www.healthcaresupply.org.uk/reports/>

Events

Applying Best Practice Contract and Performance Management

3 December 2008 - Marriott Maida Vale, London

This seminar is designed to lead attendees through the complexities of Contract and Performance Management, dealing along the way with issues such as Managing Service Delivery, Contract Administration, Measuring Quality, Managing the Relationship and Risk Management.

From the initial advertisement, through the PQQ and any amendments, to project implementation, a contract dictates the strategies, deliverables and measurements that will be the parameters of your project. When you enter into contracts with suppliers, they become the most powerful tools you can employ to govern the outcomes of your projects.

For more information on this event, or to book your place today, please click [here](#)

Update your diary by visiting

<http://www.healthcaresupply.org.uk/events/index.htm>

Discussion Forum

Do you have a burning issue or a hot topic that you wish to share with members? Then why not post it on the Discussion Forum in the members area of the website.

To read the current topics, or to begin your own discussions, visit the Health Care Supply Association Discussion Forum by clicking [here](#)

Health Care Supply Association www.healthcaresupply.org.uk
Members Area - Hosts Access to CPV Codes Online, Members Directory, Members Discussion Forum, World-wide Procurement Links & Contract Search Services, as well as E-tendering and Electronic Supplier List Facilities, for further information on these services please visit <http://www.bipsolutions.com/Delta/delta.html>

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